



HURRICANE IDA FOOD AID FOR NON-SNAP RECIPIENTS

DISASTER SNAP (DSNAP)

Residents of parishes approved for federal Individual Assistance as a result of Hurricane Ida are encouraged to pre-register for Disaster Supplemental Nutrition Assistance Program benefits (DSNAP).

- If DSNAP is declared, pre-registration will speed up your application.
- If you pre-registered or applied for DSNAP over the past year, it is not necessary to pre-register again, although you will have to apply by phone during the DSNAP period.
 - Go to dcfs.la.gov/DSNAP
 - Text LADSNAP to 898-211 to receive DSNAP updates, if DSNAP is approved for your area.

More: dcfs.la.gov/dsnap

HOT FOOD WAIVER

Louisiana has received a "hot food waiver" from the USDA to allow DSNAP recipients to use benefits to purchase "hot or prepared foods" through September 28, 2021. This waiver:

- is vital to our residents who are displaced or without power and have no means to cook their food.
- applies to P-EBT benefits and DSNAP benefits, if and where approved.
- does not allow the use of SNAP benefits at restaurants, but does allow purchases of prepared food from retailers in Louisiana that accept EBT cards.

More: dcfs.la.gov/hotfoods

Note: DSNAP benefits can be used at any retailer in the United States that accepts EBT.

SNAP Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its agencies, offices and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (AD-3027) found online at: [How to File a Complaint](#), and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

1. Mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Ave. SW, Washington, D.C. 20250-9410;
2. Fax: (202) 690-7442; or
3. Email: program.intake@usda.gov.

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